

Star Cruises

Staff Captain Pan Tao



Please introduce yourself

I'm from Huanggang, Hubei, and currently live in Wuhan. After graduating from maritime academy in 2008, I made it through Star Cruises' rounds of interviews and started my cruise career. Seventeen years have flown by since then.

From starting as a cadet at Singhai to becoming Staff Captain, How did Singhai's training help you adapt?

When I first interviewed for cruise ships, good spoken English was the most important requirement. Singhai's mock interviews and English training were a huge help. Cruise ship systems are complex, but with a strong English foundation and continuous learning, you can master any skill. That's why a proactive attitude and the ability to keep learning are essential.

What has kept you loyal to one ship-owner and Singhai for nearly 20 years?



Most deck officers in my fleet are from Northern Europe—a region with over a century's expertise in luxury cruises and advanced management practices. Working alongside them has been highly instructive. The ship-owner has also provided deserved promotion opportunities and favorable conditions, which greatly supported my career. I signed with Shanghai Singhai Maritime Services right after university. For 17 years, they have efficiently managed my ship assignments, certification renewals, and training. But the true reason for my staying with Singhai is their company culture – the respect and care they show seafarers.

If you had to define Singhai / Singhai-minded people with three keywords, what would they be? How have they

shaped your career?

Integrity, Responsibility and Team Unity.

Integrity is fundamental to character; responsibility is the basis for professional growth; Team Unity is the driving force for both individual and company development. Singhai always prioritizes crew career growth and competency building. Their annual Senior Officer Management Conferences are a key example of building that team unity.

For Singhai's 20th anniversary: What would you say to your younger self? What are your wishes for Singhai?



I'm grateful to Singhai for the platform to grow professionally and personally.

To my own self: "Choosing Singhai and a maritime career is a decision I've never regretted."

To Singhai on your 20th anniversary: I sincerely wish you even greater success.

To all my Singhai colleagues: Wish you all success in your work, good health, and happiness for you and your families. Fair winds and following seas!