

Singapore Office Annual Meeting with Directors and Staff – 13 Feb 2018



The casual atmosphere was filled with smiles and positive energy when the Singapore Directors and staff met with the President of Singhai Marine Services Group, Terence Zhaowei. Occasion: the annual meeting to sum up the past year's achievements and to chart the new course for the year.

Terence thanked all the Directors for making a huge and positive impact to the group of companies' performances last year. Although last year business results were good by many measures, there are still more business opportunities to capitalize in the coming year.

Terence recalled the early days when he had started the business in Singapore and how he forged ahead with enthusiasm to gain the clients' trust. Facing the many odds then, he persevered and quickly got the company flourishing through a set of values he espoused and namely in **H**onesty, **E**nthusiasm, **A**ccountability, **R**esponsibility and **T**rustworthiness. Now **H.E.A.R.T.** is imbibed as a company culture by all staff and an acronym that some employees literally took it to heart! 😊😊

“Singapore business activities are the dynamo of the Group's operations and will continue to be for a long time, and provided all pull in the same direction and towards the same objectives”, said Terence.

He continued, “For the coming year, all Singhai Marine Services departments have to stay focused and be more customers oriented; and that is, to better understand the existing clients' needs and provide premier value add services.”

“Although some of our major clients are now on austerity drives, they have entrusted almost all their Chinese seafarers to us for consolidated management of their crews. In other words, we are now their Choice Service Provider and this is something that we must cherish and never to lose this trust,” said Terence.



For this year, Singhai Marine Services Singapore would be moving office premises and we also intend to move service standards higher standards. Terence firmly believed that the Singapore Team can be spurred to deliver even better results this year.

Like in all meetings, the Directors gave their honest opinions, feedback and pledged their wholehearted commitments to achieve this year’s objectives. **It will be an exciting year of achievements!**

After the meeting, Terence and Ms Wu Xiao Ling hosted the staff to a sumptuous dinner at the SEACARE Hotel. We were pleasantly surprised to meet up with up with old friends and acquaintances in the local maritime circles and had a memorable and enjoyable evening filled with fun and laughter.

Indeed an unforgettable Happy LUNAR NEW YEAR To All Staff from SINGHAI MARINE SERVICES

